



Aagon Client Management Platform - ACMP Pro -

Aagon Consulting GmbH
Coesterweg 45
59494 Soest
Fon: +49 (0)2921 - 789 200
Fax: +49 (0)2921 - 789 244
www.aagon.com
info@aagon.com

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1. ACMP Pro

1.1. Introduction

ACMP Pro belongs to the solutions that can be installed with *Active Update* to enlarge the functionalities of the system. It requires an additional licence to run. *ACMP Pro* consists of the two programs *Containers* and *Individual fields*.

After the installation you find the program in the *Client Management*. Simply click on the pushbutton, which is newly added now.



[ACMP Pro](#)
ACMP Pro

1.2. ACMP Pro

Here you find the pushbuttons of all programs belonging to *ACMP Pro*. Just click the desired link to learn more about the appropriate program:



[Containers](#)

Group clients in containers



[Individual fields](#)

Receive manually entered data from clients

1.3. Containers

The program *Containers* enables grouping of the work stations according to any criteria; this way you can select the hosts target group precisely to run *Client tasks*, *Individual fields* or *Rule Sets* later. For instance, you can group the selected hosts into a container to scan them in regular intervals, to collect individual data or to search for installed software by predefined rules.

Icons and context menu

The following functions are available:



Refresh



New
container



Edit
container



Delete
container



Generate
report



[New/Edit container](#) opens the existing or creates a new container. You can build a subcontainer selecting the parent container in the first place.

[Delete](#) will remove the selected container. The system will ask for confirmation and only the Yes answer will remove the container **with the whole content**.

With [Generate summary](#) a context menu opens, where you decide whether your summary is in English or German. Then a window opens, where you can generate a simplified report about all your containers.

Lists

Two lists are available. The one in the left panel shows information about the containers and subcontainers. The right list consists of up to four tab sheets for the according programs and contains the corresponding in- and outputs depending on the selected program

Tab sheets

As soon as you create a new container, up to five tab sheets become available to assign clients and functions to this container. How many tab sheets they are, depends on the solutions you have installed. Anyway the tab sheets *Clients*, *Client Tasks* and *Individual fields* are available here.

To start the desired program just click the corresponding tab sheet:



[Summary](#)



[Clients](#)



[Client tasks](#)



[Individual fields](#)



[Rules](#)

1.3.1. New/Edit Container





The *General Settings* screen opens.





New Container

The main panel begins with *Root*. Click on that if you want to create a root level container.

You can see in the panel where you are on the containers' tree when you want to create a subcontainer. A new container is created at the currently selected level. This way you can control the container's structure.

Name names the container. '*New Container*' is a default name proposed.

You can select an *Icon* to mark the container from the combo box for instance: , ,  or .

If you want to keep the entries related to the hosts in the container too, check the ☒ *Allow double entries* option. Such a container is marked by , ,  or .

Note: You must decide whether to *Allow double entries* when creating the container. You cannot alter this feature in edition. Thus you have to decide early enough.

The sub-containers inherit the double entries feature.

Edit Container

In the edit mode you can only rename the container or change the marking icon.

Finish saves the changes.

1.3.2. Generate summary

Summary options

If you activate *recursive*, also the results of the subcontainers will be indicated.

With the checkboxes you decide, whether *Clients*, *Client tasks*, *Individual fields* and/or *Rules* from your containers are shown.

With *Finish* the report is generated and displayed at once. With *Cancel* you abort the program and will be brought back to where you called the report generator.

Icons

As soon as the report is executed the following icons are available which you already know from *Manage reports*:



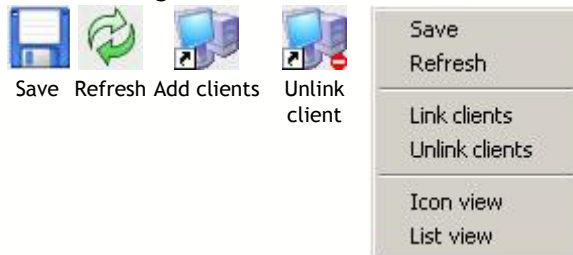
Zoom to 100% Whole page Fit to page width First Previous Next Last Print Close

With these icons you can view your report and print it. Only such results are displayed which are not default. This report cannot be saved and will be ended with *Close*.

1.3.3. Clients

Icons and context menu

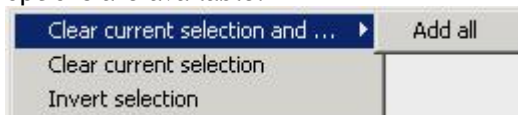
The following functions are available:



Add clients

You can add hosts to the container returned by a query prepared for that reason. The query results will show in the window. Read the **Query Management** to learn how to construct a query. The query results will show in the grid. You have to modify and rerun the query if no results are returned.

Once the query has been run, you can select the hosts in the grid, with the checkbox ☐ for the given computer ☒. You also can use the context menu by clicking the right mouse button. The following options are available:





Click **Add** to transfer all selected work stations you want in the container.

Unlink client

Just select the desired clients with the mouse, click on *Unlink client* and the clients will be deleted without any request.

Save

As so as you added new clients the icon switches from  to . Then you should click the icon to save your changes. If you forget to save you will be remembered by a message with the next program shift.

Refresh

The screen content will be re-read and displayed.

Icon View / List view

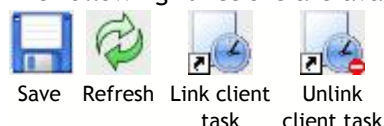
Indicates the clients in a container as icon or as list.

1.3.4. Client tasks



Read *Client tasks* where you can learn how to create the tasks before assigning the tasks to the hosts in the container.

Icons

The following functions are available:




Save

As soon as you add a new task the icon switches from  to . Then you should click the icon to save your changes. If you forget to save you will be remembered by a message with the next program shift.

Link client task

Link client task opens a dialog window. Just select the desired task from the combobox *Settings*.

The columns in the list below show the *Task name* and *Start condition*. With a click on the  in front of each task also description and priority will be displayed. Confirm your selection with *Finish*.

Unlink client task

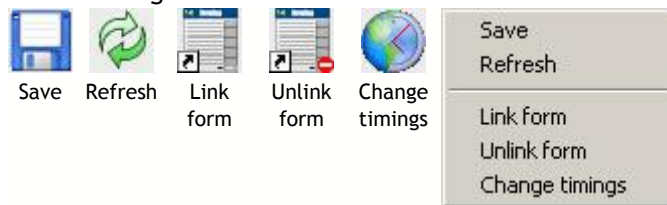
Unlink client task is self explanatory. This will assign the DEFAULT *Client task* to the container again.

1.3.5. Individual fields


Read [Individual fields](#) where you can learn how to create forms before assigning them to the hosts in the container.

Icons and context menu

The following functions are available:



Link form

The *Select form to link* window opens. Here all forms are listed you created before. Select the desired forms by activating the according checkboxes with a mouseclick  and close with *Finish*.



Unlink form

Just select the desired forms with the mouse, choose *Unlink form*, confirm the safety request and the forms will be deleted from the container.

Change timings

Radio buttons will define the time and manner of the form displays. Read more about this [here](#).

Save

As soon as you make relevant changes the icon switches from  to . Then you should click the icon to save your changes. If you forget to save you will be remembered by a message with the next program shift.

1.3.6. Rules

To use the program the *SWdetective* Solution has to be installed with the appropriate license. The program *Rules* must be used to define the *Rules* which can be assigned later to a container.



Icons



Lists

Beyond the toolbar you see two lists in form of a tree structure. The left list contains your containers the right one all rules you defined.

To assign rules to a container first mark the container with a mouseclick in the left list.

In the right list you assign the rules by activating the checkbox in front of the desired  rule. If you click the checkbox *Available* you assign all rules. If you do not select all the rules in a subdirectory, this will be shown in the superior directory this way .

If the selected container contains subcontainers, the selected rules are valid here as well and cannot be changed. In subcontainers you only can add further rules.

Before leaving the program please store your settings with *Save*.

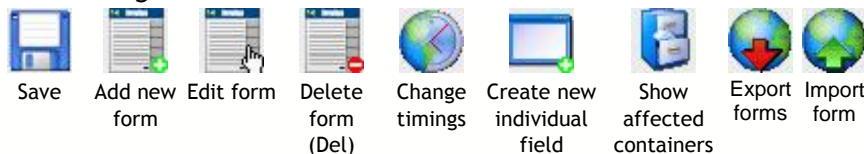
1.4. Individual fields

Individual fields let you create customised forms to enter data in thus providing access to data not retrieved automatically.

- These for example may be data not stored with the operation system which are therefore not available to ACMP. For example when you want to know in which room the given computer stands, you create a form. This form will be displayed on the selected clients at the specified time. The user will enter the information into the form and you can ask for these data by an appropriate query.

Toolbar

the following functions are available:



- *Create new individual field* opens the [Field settings](#) window where you can create new individual input fields.
- *Show affected containers* opens the *Affected containers* window. Here within the columns *Container name* and *Container path* all containers and subcontainers are indicated to which the selected form is assigned.
- With [Export forms](#) a windows with the same name opens.
- With *Import form* a standard dialog opens. Here you easily can look for exported files with the extension *.fex* in your file system. Select the desired file, confirm with *Open* and the forms contained in will be transfered to ACMP.

List



The list shows the *Enabled* and *Title* columns with information about forms. If the forms are ready, selection with a mouse click shall open the content in the right panel. Check the ☒ checkbox next to the form you want to deal with to have it displayed in the given station at the time specified. You can arbitrarily change the order of the forms with Drag&Drop.

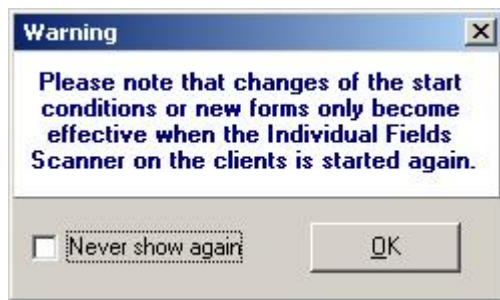
Context menu

Right click on the list to open the context menu:







Save

Save will save the modifications in the edited forms. The edited and not saved form is represented with **bold font** in the list. As soon as you make relevant changes the icon switches from  to . Then you should click the icon to save your changes. If you forget to save you will be remembered by a message with the next program shift. Anyway in the end the following message appears:




With **Add new form** you create a form and with **Edit form** you can change a selected form. To delete a form mark it and chose **Delete form (Del)**. If the form is assigned to a container the **Affected containers** window will pop up and show which containers are involved. Then a security request follows where you can decide whether to delete the form or not.

A newly created form is marked on the list with . This reminds that the time schedule must be set with **Change timings**. You define when or how often the form shall be launched. Only after these data are set, the form is ready  to use and you can save  and launch  it.

The ACMP is responsible for launching of the forms in the specified order. The form will be displayed at the specified time on all the screens of the collected work stations.


1.4.1. Export forms

Select forms to export

Here all your forms are listed. By activating the checkbox  you can select which forms you want to export.

Choose target file

Enter path and name under *Filename*. The extension must be **.fex**.

If you click the  icon you easily can look for or create an appropriate directory in your file system. Enter the filename - the extension **.fex** will automatically be added - and finish with **Save**.

The *Filename* now is correctly entered and you can complete the export with **Finish**.

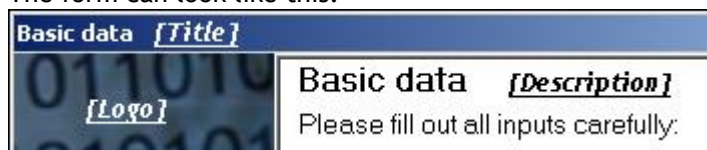
1.4.2. General information

Enter *Title* and *Description*.

Title shows at the form header. Be univocal and precise when defining the form title.

Put the form's user instruction in the *Description* field.

The form can look like this:



With **Change** a standard dialog opens. Here you can look for a logo in your file system which will be shown in the left margin of the form. The image must be a bitmap-format and a size of 130 x 453 pixel is recommended. The selected image will be resized automatically.

With **Request new input after** you determine at renewed display of the form how often the entries are initialised with default values from the former form. This only takes place with entries, which are not mandatory.

To avoid being ignored set the *Number of permitted terminations* which limits the number of effective clicks on **Cancel** button in the form.

In both cases the '-1' means that the respective functionality remains activated for an unlimited period.

1.4.3. Fields

The window includes the *Query Wizard*, similar to that you know from the *Query Management*. The fields are displayed in the left panel under the *Available fields* header. Mind, that the fields that are not unique in the database are not shown.

Selection, sorting, deletion and caption of the fields

Select the desired field with double click. You also can select a group of fields this way.

The fields will move to the right panel and shown in grid columns *Mandatory*, *Fieldname* and *Description*.

Press *DEL* to remove the selected field.

The *Mandatory* column shows a checkbox ☐ next to each entry. After checking on ☒, the entry becomes mandatory and must be filled when the form is being filled.

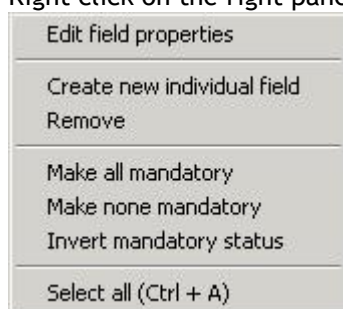
To modify a data entry field position select it with a mouse click and move the field in the display up or down keeping the left mouse button pressed.


Field properties

The *Fieldname* and the *Description* are identical by default. The *Description* describes the caption of each entry in a form. If you want to alter the caption double click on the selected field or take *Edit field properties* from the context menu. This shall open the window *Field properties* where the current entry can be modified. For example, you can change the *Fieldname* "VAT" into "value added tax" thus making it univocal for slower thinkers. Minimal effort will modify the form to easy reading for foreign users. In addition you can enter a *Hint text*, in order to facilitate the entries for the user.

Context menu and Toolbar

Right click on the right panel to open the context menu.



Select the [Create new individual field](#) or click on  to create an individual entry field. When done for the first time under the *Available fields* the program creates a new folder named *Individual fields* where all the new data fields are stored. The fields can be later assigned to the form to enable collection of data not retrieved by the ACMP.

Click *Remove* to delete fields you don't need any longer from the list.

The other instructions have the task to set the checkboxes in the column *Mandatory* resp. to select all entries.

Finish closes your entries stores the form and sends you back to the previous screen.

Keep in mind that when the form contains data collected by the ACMP client, these data will be overwritten with the next scan.

Example: A form includes the *Computer domain* field. The real domain is named 'ACK' but the user entered 'ACMP'. The *Computer domain* field will show the value 'ACK' after the next scan.

1.4.3.1. Field settings

After the *Fieldname* field is filled, you can select the *Field type* from the Combo box. The available options include:

number, string, date, IP or memory.

Available fields folder will list all the fields defined so far grouped by *Fieldname* and *Field type*.

Add creates the new field. Before it is finally put to the data base, the following safety question appears:



Check whether the *Fieldname* spelled correctly and the *Filed type* matches the values you want to collect.

Once you respond with YES the field is definitely added to the data base and WILL NOT be available for deletions or modifications.

1.4.4. Change timings

Start conditions

Radio Buttons will define the time and manner of the form displays:

- ☐ Day of month
- ☐ Day of week
- ☐ Login
- ☐ Specific date
- ☒ Start interval
- ☐ Time frame

Next button opens the according screen.

Day of month

Select a calendar day where the scanner should launch.

The following options are also available:

- ☒ Login,
- ☐ Start interval and
- ☐ Time frame.

Day of week

Here you can set one or more days in the week by checking the matching checkbox ☒.

The following options are also available:

- ☒ Login,
- ☐ Start interval and
- ☐ Time frame.

Login

The form will be displayed with each system login.

Specific date

Using the and switches select the month and the day.

The following options are also available:

- ☒ Login,
- ☐ Start interval and
- ☐ Time frame.

Start interval

The *Start every* option sets *minutes*, *hours* and *days* in the Combo boxes.

Time frame

Enter under *Allow scan from* : to : two times in hours and minutes, between which the scanner shall be executed once.

Finish shall update the changes and the form will be activated.



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